PAUL BRIAN FRIEL

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SOFTWARE DEVELOPER

Results driven Developer with strong commitment to collaboration and solutions orientated problem solving. Expert in diverse programming languages, including Python and Javascript, to develop customer-focused websites and designs. Committed to high standards of web-design, user experience, usability and speed for multiple types of end-users. Successful at maintaining satisfaction through effective customer support.

AREAS OF EXPERTISE

Skill	Level	Skill	Level
HTML, CSS & Javascript	●●●●●	Leadership	●●●●●
Python, Django & Flask	●●●●○	Team Work	●●●●●
Bootstrap, Sass & Materialize	●●●●●	Problem Solving	●●●●●
jQuery, DC.js & D3.js	●●●●○	Critical Thinking	●●●●●
NoSQL, MySQL Databases	●●●●○	Creativity	●●●●○
AWS Cloud9 (IDE, IAM & S3)	●●●●○	Time Management	●●●●○

PROFESSIONAL EXPERIENCE

THE CODE INSTITUTE, Dublin, Ireland • 2018 – Present
Dedicated to bridging the tech skills gap, and the productivity gap between developers and non-technical professionals.

Certified Full Stack Developer
An intensive bootcamp study of front end, back end, databases and agile software development has been the backbone of my conditioning to becoming a full stack developer. Adopting the 5 planes method 'strategy, scope, structure, skeleton and surface' to produce both eye catching and relevant software projects. Working in a virtual environment via use of Slack and Skype has helped integrate as part of a team, both supporting fellow students and being supported too.

Selected Achievements:
- Built an e-commerce webapp in python-django and hosted in Heroku. Focuses upon the exchange of new and used rugby boots. Secure payments facility, secure user authentication and members blog included
- Created an online food recipe cookbook, using Python and NoSQL (MongoDB). User has access to full CRUD experience
- Contributed to 12 python projects on GitHub, including callingmrschristmas and simplysportscience
- Developed a data dashboard using DC.js, D3.js and crossfilter.js. Data sample of 1,000 students exam performance on maths, reading and writing analysed via dynamic data filters
- Created a music legends discography and memorabilia carousel in Javascript. Both images and carousel indicator moved every 5 seconds
- Contributed to 8 Javascript projects on GitHub including holiday destination search and superhero dashboard

LLOYDS BANKING GROUP, Andover, United Kingdom • 2017- 2018
$39.6 billion global leader in Retail Banking, Commercial, Life, Pensions & Insurance and Wealth & International.

Project Manager (Digital Operations) - Contractor
Providing project management support for a portfolio of Identification and Document Verification projects, as part of an overall drive to increase the Banks' digital footprint. Improve the customer journey through removing non-value add processes, reduce paper documents and to realise automation. Oversee the full lifecycle for projects, ensuring outstanding delivery of all project milestones. Create and deliver project plans, provide impact analyses, and work closely with all affected Business Stakeholders.

Selected Achievements:
- Collaborated with other developers to identify and alleviate number of bugs and errors in company intranet software
- Contributed to a database migration of Credit Fraud work packages from Edinburgh Head Office to Andover Service Centre
- Designed and developed exception reports using SQL server reporting services

ACCENTURE, London, United Kingdom • 2008-2016
$32.9 billion global leader in professional services spanning strategy, consulting, technology, and operations.

Network Services Commercial Operations Lead
Provided key leadership and strategic direction over commercial operations of the network services department, overseeing central infrastructure management for a total of 2,500 users – and coordinating all aspects of technology management, IT finance, and network operations. Defined core global standards for organisational programmes and processes, including driving user adoption and implementation. Promoted an environment of continuous financial improvement. Supervised, trained, and mentored 14 cross-functional, internationally distributed personnel.

Selected Achievements:
- Drove operational 'cost to serve' improvements which resulted in savings and improved profit margins. FY15 rate card reduced by 31%
- Secured $200k funding to deliver a deep skilled IT technical certification programme
- Contributed to building a MySQL database to have a central repository for IT projects status reporting, including analysis on actual spend vs forecast
- Guided career progression for all team members, nurturing personnel to attain at least one promotion

GLAXOSMITHKLINE (GSK), London, United Kingdom • 2006-2008
$23.9 billion market leader in global healthcare and scientific research in pharmaceuticals, vaccines, and consumer health.

R&D Finance Project Manager
Delivered expert leadership support for a portfolio of R&D Finance projects, with the goal of advancing cash flow growth and R&D investment – bringing a clear focus to value creation in advance of market shifts drastically affecting market share and current pipelines.

Selected Achievements:
- Interacted with vendors, contractors and professional services personnel to receive orders, direct activities and communicate instructions
- Contributed to a SAP implementation feasibility study, including review of Oracle 10g, SQL database audit, JD Edwards review and identifying legacy systems state of readiness for migration to SAP
- Certified Six Sigma Black Belt who rolled out technical skills coaching to already highly skilled IT, Finance and Operations personnel in both UK and US

EDUCATION & PROFESSIONAL DEVELOPMENT

Diploma – Full Stack Developer – First Class Honours
CMI Level 7 Certificate in Professional Consulting
Certified Six Sigma Black Belt
PRINCE2 Practitioner
ITIL Foundation Certificate in ITSM
NCFE Advanced Award – Facilitation Skills & Workshop Design
A-Levels: Economics & Statistics – Northampton Trinity School

PROFESSIONAL AFFILIATIONS

Member, The Institute of Consulting (MIC)
Member, The British Computer Society (MBCS)